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The following reports are Information Items for the attention for the Health Social Care and Wellbeing Scrutiny Committee.

Well Being Objective 6 - To support Citizens to remain independent and improve their Well-Being (2018-23)



## HEALTH, SOCIAL CARE AND WELL-BEING SCRUTINY COMMITTEE

**SUBJECT: WELL BEING OBJECTIVE 6 – TO SUPPORT CITIZENS TO REMAIN INDEPENDENT AND IMPROVE THEIR WELL-BEING (2018-23)**

**REPORT BY: CORPORATE DIRECTOR, SOCIAL SERVICES & HOUSING**

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### 1. PURPOSE OF REPORT

- 1.1 This report is for information only and details the progress made against Wellbeing Objective 6 for 2018-23.

### 2. SUMMARY

- 2.1 Wellbeing Objective 6 aims to *support citizens to remain independent and improve their well-being*. This report highlights the progress at the 6 month stage for information.
- 2.2 Although this is the start of a 5-year plan, much work is already in progress to support citizens in the long term as highlighted in Section 4. As a result performance is on track and there are no emerging issues or risks to report at this time.

### 3. LINKS TO STRATEGY

- 3.1 Wellbeing Objective 6 aims to maximise our contribution towards the following Well-being Goals within the Well-being of Future Generations Act (Wales) 2016:

*A healthier Wales* – Social Care services support the promotion of good physical and emotional health in order to support individuals to remain independent for as long as is possible.

*A more equal Wales* – Irrespective of background or circumstance, if an individual requires the Care and Support of Social Care Services, then the appropriate level of support is provided.

This also contributes to Welsh Governments 'Prosperity for All' National strategy particularly The Healthy and Active theme, which promotes the following:

- Deliver quality health and care service fit for the future
- Promote good health and well-being for everyone
- Build healthier communities and better environments

### 4.0 THE REPORT

- 4.1 Wellbeing Objective 6 aims to *support citizens to remain independent and improve their well-being* through achieving the following outcomes:

- Supporting people to 'help themselves' by providing comprehensive advice and information including signposting to other services.
  - Having 'meaningful conversations' to help people identify 'what matters' to them to inform 'outcome focused' planning.
  - Providing support to reduce the need for higher tier statutory interventions.
  - Identifying and supporting carers.
  - Improving the recruitment of Foster carers and Shared Lives carers.
  - Continuing to identify opportunities to work collaboratively wherever appropriate.
- 4.2 This is the mid-year update for Year 1. Performance against the outcomes is on track and there are no emerging risks to report at this stage. Updates in relation to each of the intended outcomes are detailed below:
- 4.3 **Supporting people to 'help themselves' by providing comprehensive advice and information including signposting to other services; and**
- Having 'meaningful conversations' to help people identify 'what matters' to them to inform 'outcome focused' planning.**
- Social Services have an effective Information, Advice and Assistance (IAA) Service in place that fully meets the requirements of the Social Services & Well Being (Wales) Act 2014.
  - All staff have received 'what matters' training in line with a national programme supported by Social Care Wales and Welsh Government.
  - Citizens are supported to receive the most appropriate support at the most appropriate level and at the most appropriate time to best meet their identified needs
  - Caerphilly have invested in the DEWIS web base that provides local, regional and national information aimed at supporting individuals to help themselves. A dedicated Officer has been appointed utilising ICF funding, to support the further development of DEWIS as the 'go to' site.
- 4.4 **Providing support to reduce the need for higher tier statutory interventions.**
- In order to reduce unnecessary admissions to hospital, working across the Health Board region, a pan Gwent Home First Service has been developed in both the Royal Gwent and Nevill Hall Hospitals. The primary purpose is to provide timely IAA support at the front door to avoid admission to a Ward.
  - In addition, Emergency Care at Home staff are being recruited to provide a bridging service to enable people to be discharged from hospital whilst they are awaiting a package of domiciliary care to be provided.
  - Both services operate 7 days a week and cross organisational boundaries.
  - Utilising additional Welsh Government funding, the Edge of Care service in Children's Services has been expanded to include additional support workers and a Child Psychologist. The service aims to prevent children and young people entering the Looked After system.
- 4.5 **Identifying and supporting carers.**
- Dedicated Carers roles within Social Services have raised the profile of caring across the County making full use of social media to identify carers and to organise support events including pamper days and outings.
  - Support for Young Carers continues to be delivered through a commissioned service provided by Barnardo's

#### 4.6 **Improving the recruitment of Foster carers and Shared Lives carers.**

- Applications for both Fostering and Shared Lives schemes have continued to increase year on year.
- Political support was gained to run a successful radio advertising campaign for Foster Carers and as a result there are over 20 applications currently at various stages of the assessment process – a three fold increase on previous years.
- Foster Carer fees have been reviewed by the Council and this had helped increase the numbers of enquiries being received and processed.
- The Shared Lives Scheme has had a net increase of 19 carers since April 2018.

#### 4.7 **Continuing to identify opportunities to work collaboratively wherever appropriate.**

- Bids for and the management of both the ICF funding and Transformation Grant funding schemes are really good examples of priorities being set and agreed regionally leading to new and innovative practice developments
- Caerphilly has led the delivery of a regional advocacy service of children and young people across Gwent.
- A Strategy for Learning Disability has been developed and approved by the Regional Partnership Board
- Gwent wide roll out of a therapeutic model of foster care and residential care based on the Torfaen and Caerphilly MIST service is being implemented
- Gwent wide ISCAN (Integrated Services for Children with Additional Needs) service model has been implemented

4.8 At this stage, no areas for development have been identified over and above the scheduled work programme.

### 5.0 **WELL-BEING OF FUTURE GENERATIONS**

5.1 This report contributes to the Well-being Goals as set out in Links to Strategy above. It is consistent with the five ways of working as defined within the sustainable development principle in the Act.

5.2 **Long Term:** Social Services is committed to providing the right support to the right people at the right time to ensure citizens are able to live independently for as long as possible therefore supporting sustainable lives in sustainable communities.

5.3 **Prevention:** The objectives and outcomes highlighted in this report are all aimed at improving well being and therefore contribute to preventing the need for higher tier interventions and dependence on statutory services.

5.4 **Involvement:** Social Services Care & Support Plans are co-produced with citizens to ensure the issues that matter most to them are able to be addressed in the most appropriate way.

5.5 **Collaboration:** The successful implementation of the outcomes to achieve the Well Being Objectives relies on collaboration both internally within the Council and externally with statutory partners, the Third Sector, families and individuals themselves.

5.6 **Integration:** Any opportunities to work together and engage with stakeholder groups and partner agencies will continue to be explored in order to improve service design and service delivery.

### 6.0 **EQUALITIES IMPLICATIONS**

6.1 Social Services actively promote anti-discriminatory and anti-oppressive practice and no one is treated differently in relation to the protected characteristics. As a result, there are no equalities implications arising from this report.

## **7.0 FINANCIAL IMPLICATIONS**

7.1 There are no additional financial implications of this Wellbeing Objective although there may be better use of both core and grant funding through collaborative partnerships developed.

## **8.0 PERSONNEL IMPLICATIONS**

8.1 There are no personnel implications within this report.

## **9.0 CONSULTATIONS**

9.1 All responses from consultations have been incorporated in the report

## **10.0 RECOMMENDATIONS**

10.1 Members are requested to note the content of the report and the progress made to date in respect of Wellbeing Objective 6.

## **11.0 REASONS FOR THE RECOMMENDATIONS**

11.1 To ensure Members are aware of the progress made to date in implementing the steps to achieve Wellbeing Objective 6.

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